

HESSCO

Care. Support. Solutions.

2016 ANNUAL REPORT

HESSCO makes a difference....



Care

1,642
Seniors

Received

328,289

Hours of Homemaker,
Chore, Personal Care
or Companion Services
in FY 2016



164,966

Number of **Hot Meals**
HESSCO provided to
homebound or isolated
seniors in the community
in FY 2016



515

Seniors who
Remained at Home
with HESSCO services
while clinically eligible for
nursing home care in FY 2016



Support

3,695

Seniors received
health insurance
counseling from
SHINE staff and
volunteers...

saving them over
**SEVEN
MILLION
DOLLARS**



**HESSCO
Ombudsman**

made

906
Visits

to advocate for
nursing home
residents
in FY 2016



835
Volunteers

gave

39,376
Hours of Service

Solutions

**HESSCO
protective services**

responded to

508

reports of abuse and neglect

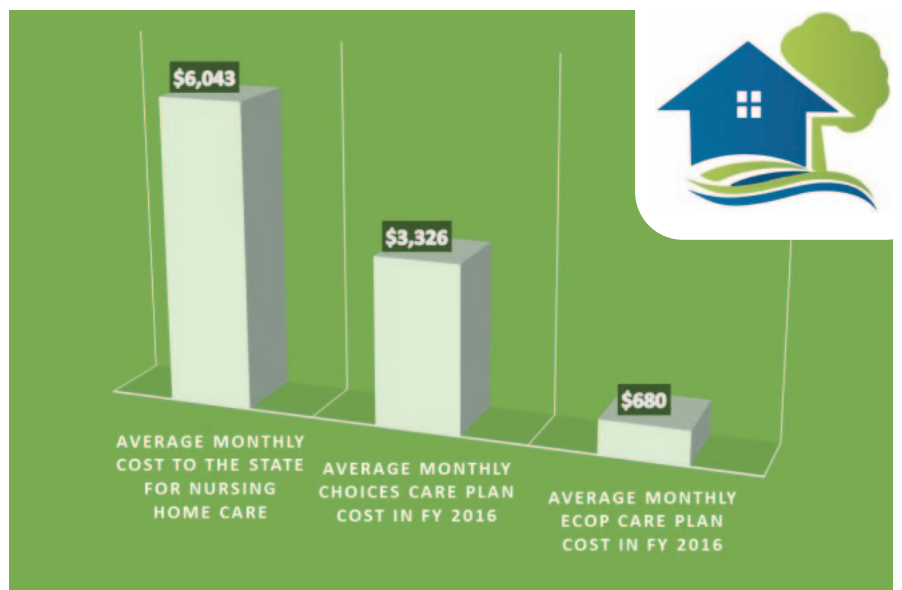


139

Caregivers

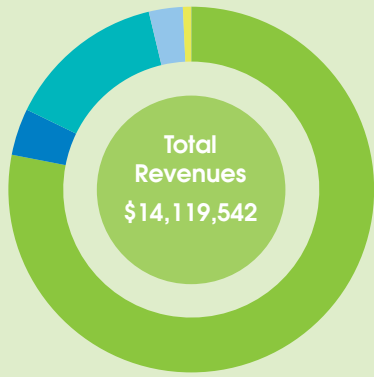
Received caregiver
support services
in FY 2016

HESSCO saves the state money and offers the
opportunity to choose home care.



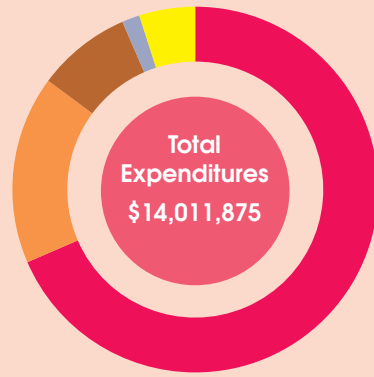
Seniors in the Enhanced Community Options Program (ECOP) and COMMUNITY CHOICES Program are clinically eligible for nursing home care.

Revenues



State Contracts	\$11,023,942
Federal Contracts	\$585,134
Private Contracts	\$1,986,467
Client Fees and Donations	\$424,149
Fundraising	\$101,804
Investments	(\$1,954)

Expenditures



Contracted Client Services	\$9,597,668
Client-Related Program Costs	\$2,332,780
Nutrition & Subgrants	\$1,167,861
Program Support	\$219,698
Administration	\$693,868

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Every gift is appreciated. If you made a donation during FY 2016 and your name is not listed, please accept our apology and let us know.

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As the Aging Services Access Point (ASAP) and Area Agency on Aging (AAA), HESSCO's mission is to provide South Norfolk County elders, caregivers and individuals with disabilities the opportunity to live life with dignity, independence, and self-determination, and to achieve the highest possible quality of life.



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HESSCO

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One Merchant Street
Sharon, MA 02067
Phone: 781-784-4944 V/TTY
Email: info@HESSCO.org
Website: www.HESSCO.org



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