Essential Functions:

- 1. Receive and assess reports of potential abuse, neglect, financial exploitation and self-neglect.
- 2. Establish trusting non-threatening relationships with referred consumers.
- 3. Responds to emergency/rapid situations when necessary, utilizing direction of supervisory staff.
- 4. Conducts timely and comprehensive investigations and assessments, accessing collateral contacts and writing required reports with regulatory citations.
- 5. Monitor ongoing risk and efficacy of service plans
- 6. Conducts in-person interviews and home visits,
- 7. Participate in interdisciplinary meetings with clinical staff to determine appropriate level of care.
- 8. Responsible for the management of consumer information in database system.
- 9. Refer and arrange geriatric therapies and clinical assessments for consumers as needed.
- 10. Coordinate and communicate service plan needs and changes to providers and community partners.
- 11. Knowledge of government benefits, behavioral health resources and long-term care supports.
- 12. Comply with documentation standards to uphold compliance regulations set forth by the Executive Office of Elder Affairs.
- 13. Conduct outreach and training to stakeholders.
- 14. Work collaboratively with informal and formal supports, vendors and other community agencies.
- 15. Attend required agency meetings and statewide trainings.
- 16. Provide night and weekend on-call coverage, as assigned.
- 17. Perform other duties as assigned.

Qualifications:

- 1. Masters of Social Work or related field from accredited college or university, preferred. Bachelor's degree from accredited college or university with required experience.
- 2. 1-2 years of case management, behavioral health interventions and/or crisis intervention required.
- 3. Strong interpersonal communication effectiveness, including verbal, written and presentation required.
- 4. Proficiency in Microsoft Office, Excel, Word; adept to learning new software programs.
- 5. Self-starter, able to prioritize, meet deadlines and manage time effectively.
- 6. Candidate will possess strong work ethic with a high level of integrity and good interpersonal skills.
- 7. Valid driver's license, and reliable transportation required for travel.
- 8. Access to secure internet connection for remote work required.

Salary: \$45,257

Benefits which begin on first day of employment include 2 weeks' vacation first year, 15 sick days first year, 3 personal days, 12 holidays, health and dental insurance, life and long-term disability insurance, 403(b) retirement plan and pre-tax deductions.

Please email cover letter and resume to: nrichendollar@hessco.org

HESSCO

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